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Dear Dr Kirkby

Please find enclosed the response received from One Great Eastern with regard to your complaint of 26/August/2004.

I appreciate that this is not the answer you were hoping for, but at this point in time an additional late service seems unlikely. I have enclosed a copy of Rail Passenger Committee Eastern England's Workplan for 2004/05.

Yours sincerely



GENEVIEVE REAM
Administrative Support

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